



## Emergency Telephone System Board Of Tazewell County

2964 Court Street  
Pekin, Illinois 61554

Voice: (309)353-4992 Fax: (309)353-5017

### Tazewell County Agreements

September 9, 2004

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Woodford County ETSB, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

#### CALL HANDLING

Tazewell County ETSB / East Peoria PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (309)467-2375  
Secondary: (309) 467-2376

#### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

TAZEWELL ETSB / EAST PEORIA  
PSAP

BY

TITLE 9-1-1 COORDINATOR

Woodford County ETSB  
AGENCY

BY

TITLE 9-1-1 Coordinator



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#### CALL HANDLING

Tazewell County ETSB / Morton PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

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Secondary: (309) 467-2376

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TAZEWELL ETSB / MORTON  
PSAP

BY [Signature]

TITLE 9-1-1 COORDINATOR

Woodford County ETSB  
AGENCY

BY [Signature]

TITLE 9-1-1 Coordinator



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#### CALL HANDLING

Tazewell County ETSB / Washington PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (309)467-2375  
Secondary: (309) 467-2376

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Tazewell ETSB / Washington  
PSAP

BY [Signature]

TITLE 9-1-1 Coordinator

Woodford County ETSB  
AGENCY

BY [Signature]

TITLE 9-1-1 Coordinator